

# STATEMENT OF PURPOSE

MILL BANK SURGERY  
(Dr Martin Spiers and Partners)  
Water Street  
Stafford  
ST16 2AG  
01785 258348

[www.millbanksurgery.nhs.uk](http://www.millbanksurgery.nhs.uk)  
[millbanksurgery@nhs.net](mailto:millbanksurgery@nhs.net)

This is a Statement of Purpose for Mill Bank Surgery which sets out the following information:

- The full name of the service provider together with the business address, telephone number and electronic mail addresses.
- The legal status of the service provider
- Details of the locations at which the services are provided for the purposes of the regulated activity
- Our aims and objectives in carrying out the regulated activity
- The kinds of services provided for the purpose of carrying on of the regulated activity
- The range of service users needs which those services are intended to meet

Mill Bank Surgery is a General Medical Practice Partnership, open to all patients living within our Practice Boundary in Stafford. We work in partnership with our patients and patient forum to provide medical care for our patients.

We are a General Medical Services (GMS) Practice offering Primary Care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient's advocate, supporting and representing a patient's best interests to ensure they receive the best and most appropriate health and social care. Our GPs arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed.

## **Location:**

The Practice address is:  
Mill Bank Surgery, Water Street, Stafford ST16 2AG

## **Our Mission Statement:**

*“Mill Bank Surgery is committed to deliver high standards of clinical care, providing an ethical, comprehensive and compassionate service to our patients”*

## **Vision:**

To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

## **Our Aims and Objectives**

- To provide high quality, safe, professional Primary Health Care General Practice services to our patients
- To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
- To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care
- To be a learning organisation that continually improves what we are able to offer patients
- To treat patients as individuals and with the same respect we would want for ourselves or a member of our families, listening and supporting people to express their needs and enabling patients to maintain the maximum possible level of independence, choice and control
- To work in partnership with other agencies to tackle the cases of, as well as provide treatment for ill health and where appropriate involve other professionals in the care of our patients
- To encourage patients to communicate with by joining our Patient Forum, talking to us, participating in surveys, and feeding back on the services that we offer
- To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties
- To take care of our staff offering them support to do their jobs and protect them from abuse
- To have zero tolerance of all forms of abuse
- To provide our patients and staff with an environment which is safe and friendly
- To operate on a financially sound basis

## **Our Services**

The GMS services by our GPs are defined under the General Medical Services Contract, and are mainly split into three group :

- Essential
- Additional
- Enhanced

**Essential Services** – we provide essential services for people who have health conditions from which they are expected to recover, chronic disease management and general management of terminally ill patients. Our core services include:

- GP consultations
- Asthma Clinics
- Chronic Obstructive Airways disease clinics
- Coronary Heart Disease clinics
- Stroke clinics
- Diabetes clinics

**Additional services** – our additional services include:

- Cervical Cytology screening
- Contraceptive services
- Child health surveillance
- Maternity services
- Vaccinations and Immunisations

**Enhanced Services** – our enhanced services include:

- Childhood vaccinations and immunisations
- Flu immunisation
- NHS Health Checks
- Coil Fittings (IUD)
- Contraceptive Implant Fitting and Removal
- Chlamydia screening
- Certain minor surgery procedures
- Lung testing (spirometry)
- Near patient Rheumatology testing
- Anticoagulation monitoring
- Learning Disabilities health checks
- Alcohol Screening

**Other Services** – Our Practice also offers services including:

1. Child health and development
2. Dressings
3. Ear wax syringing
4. Medication review
5. Mental health
6. Stop Smoking support
7. Travel advice
8. Ring Pessary replacement
9. Prostag injection therapy
10. Women's health

**Non-NHS Services** – Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

- Insurance claim forms
- Non NHS vaccinations
- Private Sick Notes
- Pre-employment and HGV medicals
- Vaccination certificates
- Fitness to attend certificates and letters